

SHINOLA DETROIT

SHINOLA/ DETROIT, LLC ° RETURN CENTER ° 485 W. MILWAUKEE ST. SUITE 501 ° DETROIT, MI 48202 °
1 844 744 6652

WATCH REPAIR FORM

RETURN INFORMATION

FIRST NAME _____ LAST NAME _____ DATE _____

ADDRESS _____

CITY _____ PROVINCE _____ POSTAL CODE _____

DAYTIME PHONE _____ HOME PHONE _____

EMAIL _____

REPAIR INFORMATION

IS THE WATCH RUNNING?: YES NO

PLEASE, FULLY DESCRIBE THE PROBLEM HERE: _____

SKU # _____

SERIAL # _____ (Can be found on the case back)

ORDER # _____

WHEN REQUESTING WARRANTY AND OTHER WATCH REPAIR:

Should you require work under warranty, please send in your watch, a copy of your sales receipt and/or the Certificate of Warranty, and a completed watch repair form, which can be found on the Shinola website (shinola.com), to the authorized international watch service center listed below.

Your SHINOLA watch is warranted by Shinola for the lifetime of the watch under the terms and conditions of this warranty. The Shinola warranty covers faulty workmanship under normal use for the lifetime of the product. In case of defects covered by the warranty, all components (excluding battery, leather strap and buckle) will be repaired or the watch will be replaced free of charge. In the case of a replacement,

A copy of the receipt and/or your completed Certificate of Warranty is required as proof of purchase.

THIS WARRANTY DOES NOT COVER:

- Battery, leather strap or buckle.
- Damage resulting from improper handling, lack of care, accidents, or normal wear and tear.
- Water damage unless marked water-resistant
- Damage resulting from the negligent or improper repair by any service provider other than a Shinola authorized service provider.
- Pre-owned vintage watches sold in as-is condition.

For service work that is not covered under this warranty, the service center may perform the services you request for a charge (along with the aforementioned prepaid service and handling fee) dependent on watch style and type of work requested. These charges are subject to change. Such charges will be notified and agreed by you prior to performing the services.

SHIPPING INSTRUCTIONS:

We suggest that you send your item to us via an insured, traceable means, such as UPS insured or insured mail. Shinola is not responsible for product lost or damaged during shipment. Properly pack your watch to protect against possible damage in transit. **Do not send the watch in the original packaging, it will not be returned.** Please enclose a copy of your proof of purchase, if available. If you have questions, please contact us at **1 844 744 6652**. **Please allow 4 to 6 weeks from the date we receive your package for your watch to go through the repair process.**

DID YOU...

- Remember to enclose your watch(es)?
- Include one form per watch?
- Enclose a copy of your proof of purchase(s)? (if available)

SHIP TO:

Time Central Ltd.
240 Riviera Drive
Unit 1 Markham
Ontario L3R 5M1