

# SHINOLA DETROIT

## RETURN FORM

SHINOLA/DETROIT, LLC ▪ RETURNS CENTER ▪ 12280 Oakland Park Blvd. ▪ Highland Park, MI 48203 ▪ 1 844 744 6652

### RETURNS INFORMATION

|               |      |            |           |
|---------------|------|------------|-----------|
| NAME          |      | DATE       |           |
| ADDRESS       | CITY | STATE      | POST CODE |
| DAYTIME PHONE |      | HOME PHONE |           |
| EMAIL         |      |            |           |

### PRODUCT INFORMATION

| ITEM NAME | SKU # | SERIAL # | REASON CODE | ORDER # | QTY | COLOR |
|-----------|-------|----------|-------------|---------|-----|-------|
|           |       |          |             |         |     |       |
|           |       |          |             |         |     |       |
|           |       |          |             |         |     |       |
|           |       |          |             |         |     |       |
|           |       |          |             |         |     |       |

### REASON CODES:

- [1] Other
- [2] Gift Return
- [3] Wrong Item
- [4] Strap - Too Small
- [5] Strap - Too Large
- [6] Dial - Too Small
- [7] Dial - Too Large
- [8] Damaged/Defective
- [9] Didn't Meet Expectations
- [10] Different from Online
- [11] Exchanged for Other Item
- [12] Other - Too Small
- [13] Other - Too Large
- [14] Changed Mind

### TIPS & REMINDERS:

- You'll receive credit to the original form of payment.
- When returning a gift, you will receive a gift card for the original purchase amount.
- If your shipping and billing addresses are not the same, you will receive a gift card for the original purchase amount.
- If you paid with a gift card, the debited amount will be returned to a gift card.

### SHIPPING INSTRUCTIONS:

We suggest that you send your item to us via an insured, traceable means, such as UPS insured or insured post. Shinola is not responsible for products lost or damaged during shipment. Properly pack your item to protect against possible damage in transit. Please ensure that you return the merchandise in its original packaging and enclose a copy of your proof of purchase, if available. If you have questions, please contact us on 1-844-744-6652. Please allow 7 to 10 business days for return transit time, plus an additional 4 days upon receipt, for the return to be completed and the refund to be issued to your account. If you provided an email address, we will notify you via email when your return has been received and processed.

### REFUND TO SHINOLA GIFT

- ☐ CARD ELECTRONIC GIFT
- ☐ CARD PHYSICAL GIFT CARD

### PLEASE CUT LABEL AND ATTACH TO PACKAGE

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| <b>SHIP TO:</b><br>Shinola Detroit<br>Attn: Returns Dept.<br>12280 Oakland Park Blvd.<br>Highland Park, MI 48203 |
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THANK YOU FOR SHOPPING WITH SHINOLA. WE WANT YOU TO BE COMPLETELY SATISFIED WITH YOUR PURCHASE.